



# Warranty Terms & Conditions

## Pentair Branded FRP Housings

Pentair warrants the Goods (and any component parts) against defects in materials and workmanship under normal use and service for the period set forth in the Warranty Table below. If the Goods do not appear on the Warranty Table, the warranty period is one (1) year.

All warranty periods will start from the invoice date.

GOODS	WARRANTY PERIOD (SERVICE PARTS EXCLUDED)
Pentair™ Codeline® Branded FRP Housings	1 year
Pentair™ Ecoline Branded FRP Housings	1 year
Pentair™ Aqualine Branded FRP Housings	1 year

### IN THESE WARRANTY TERMS & CONDITIONS:

**"Conditions"** means these warranty terms and conditions, as set out in this document and (unless the context otherwise requires) includes any special warranty terms and conditions separately agreed in writing between the Purchaser and Pentair.

**"Goods"** means the goods which Pentair has supplied to the Purchaser and to which these Conditions are intended to apply.

**"Pentair"** means the party who has sold and supplied the Goods to which these Conditions apply.

**"Purchaser"** means the party who has purchased the Goods to which these Conditions apply.

### THE FOLLOWING ADDITIONAL TERMS APPLY TO THESE CONDITIONS:

- Pentair warrants Goods as per these Conditions, which are sold under the Pentair brand. In case of Goods which are: (i) not sold under the Pentair brand; (ii) not manufactured by Pentair; and (iii) not altered or modified by Pentair, then Pentair does not warrant such Goods or their corresponding accessories or components. Such items may carry warranties offered by the original manufacturers and, to the extent possible, Pentair will, if expressly requested in writing to do so by the Purchaser, assign to Purchaser its rights under the original manufacturer's warranty, without recourse to Pentair.
- Purchaser must give Pentair notice in writing of any alleged defect covered by this warranty (together with all identifying details, including the serial number, the type of Goods, and the date of purchase) within thirty (30) days of the discovery of such defect and in any event during the warranty period. No claim made after the expiration of the warranty period shall be valid.
- This warranty is based on the use of original equipment manufacturer (OEM) replacement parts. Pentair assumes no responsibility or liability if alterations, non-authorized design modifications and/or non-OEM replacement parts are incorporated. If requested by Pentair, any Goods (or its component parts) must be promptly returned to Pentair prior to any attempted repair, or sent to an authorized service station designated by Pentair, and Purchaser shall prepay all shipping expenses. Customers are not allowed to return goods to Pentair on their own initiative. Any return shipments without RMA-number and/or not organized by Pentair will be refused. Pentair will evaluate the request for return and send a written authorization number (RMA) to the customer if the return is required. This authorization does not imply any liability, whether direct or indirect, apparent or hidden, of Pentair and does not suspend in any event any payment owed by the Purchaser at the date due. The customer has to clearly mark the product and shipment documents with this RMA number. Pentair shall not be liable for any loss or damage to Goods in transit, nor will any warranty claim be valid unless the returned Goods are received intact and undamaged as a result of shipment. Repaired or replaced material returned to customer will be shipped FCA (Incoterms 2020), Pentair's warehouse or factory. Pentair will not give Purchaser credit for parts or Goods returned to Pentair. Unless otherwise stated in the Warranty Table, this warranty extends to repaired or replaced parts of Pentair's manufacture for six (6) months or for the remainder of the original warranty period applicable to the Goods or parts being repaired or replaced, whichever is greater.
- If multiple problems occur which are related to each other, the warranty period of the root cause will be taken as the warranty period for all affected components.
- Pentair may substitute new Goods or improve part(s) of any Goods judged defective without further liability. All repairs or services performed by Pentair, which are not covered by this warranty, will be charged in accordance with Pentair's standard prices then in effect.

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The Purchaser shall be responsible for costs specified in the table below, in case of Goods that are notified by the Purchaser to Pentair as defective, however, which, subsequent to an examination by Pentair, are found to conform to Pentair's specifications (as determined by Pentair in its sole discretion). The charges mentioned in the table do not include travel fare (bus, railway, air and other mode of transport-domestic/international), hotel charges (lodging, food, and boarding), local transport and other living expenses, all of which will be charged to the Purchaser at actuals. For the avoidance of any doubt, it is hereby clarified that maintenance of the Goods is not included in the scope of supply and does not form part of Pentair's warranty obligations.

VISIT IN INDIA ONLY			VISIT OUTSIDE INDIA		
Labor Classification	Normal Workings Hours(Mon-Sat) 10hours/ Day	Outside Normal Workings Hours Per Hour/ per person	Labor Classification	Normal Workings Hours(Mon-Sat) 10/hours Day	Outside Normal Workings Hours
Technician/ Engineer	INR 10,000	INR 2,000	Technician/ Engineer	US\$650	US\$65

6. Under the terms of this warranty, Pentair shall not be liable for: (a) consequential, incidental, collateral, special or liquidated losses or damages; (b) defects caused by normal wear and tear, abnormal conditions of use, failure to maintain, clean, use or operate as per Pentair's product manual or other written guidelines (including, but not limited to applicable codes and ordinances), accident, neglect, abuse, chemical attack or misuse of the Goods; (c) the expense of, and loss or damage caused by, repairs or alterations made by anyone other than Pentair; (d) damage caused by failure to maintain water conditions or water chemistry, by water freezing, membrane fouling or scaling, debris build-up, abrasive materials, chemicals, gases, liquids, scale deposits, corrosion, lightning, improper voltage, mishandling, or other similar conditions; (e) damage due to hydro-pneumatic or pneumatic use; (f) damage caused by friction, wear,

chemical attack, or debris build-up on wear parts ("wear parts" include, but are not limited to: pistons, piston rods, seals, spacers, end cap quad rings, and brine valves on all piston operated valves, as well as valve disk flappers on Autotrol valves, and parts requiring replacement under recommended maintenance procedures, such as filter housing O-rings and gaskets); (g) valves exposed to excessive levels of the following list of contaminants: (i) Ozone: > 0.0 mg/l; (ii) Chlorine or chloramines: > 4mg/l; (iii) Hydrogen Sulfide; (iv) pH: < 6 or > 9; (v) iron, manganese, sand or suspended solids in concentrations sufficient to cause scuffing on piston and seal surfaces; (h) any loss, damage, or expense relating to or resulting from installation, removal or reinstallation of Goods; (i) any labor costs or charges incurred in repairing or replacing defective Goods or parts, including the cost of reinstalling parts that are repaired or replaced by Pentair;

(j) any expense of shipment of Goods or repaired or replacement parts; or (k) any other loss, damage or expense of any nature, including, without limitation, accidental damage, fire, acts of God, or other circumstances outside Pentair's control.

7. TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY IS THE SOLE WARRANTY OF PENTAIR AND PENTAIR HEREBY EXPRESSLY DISCLAIMS AND PURCHASER WAIVES ALL OTHER WARRANTIES EXPRESSED, IMPLIED IN LAW OR IMPLIED IN FACT, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. PENTAIR'S SOLE OBLIGATION UNDER THIS WARRANTY SHALL BE, AT ITS OPTION, TO REPAIR OR REPLACE ANY GOODS (OR ITS COMPONENT PARTS) WHICH HAS A DEFECT COVERED BY THIS WARRANTY, OR TO REFUND THE PURCHASE PRICE OF SUCH GOODS OR PART.



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Note: The information and data contained in this document are based on our general experience and are believed to be correct. They are given in good faith and are intended to provide a guideline for the selection and use of our products. Since the conditions under which our products may be used are beyond our control, this information does not imply any guarantee of final product performance and we cannot accept any liability with respect to the use of our products. The quality of our products is guaranteed under our conditions of sale. Existing industrial property rights must be observed.

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